

Need to Know - Appeals

When can I appeal?

Computer Rated Player – Computer Rated Players may appeal their rating one time after year-end ratings are released. Year-end ratings are released around December 1st each year. Players can appeal their computer rating up or down by clicking “Appeal Rating Level” in the top right corner of their TennisLink homepage. The player will receive an immediate approval or denial of the appeal. **Clicking the appeal button multiple times will not give you an approval. If you are denied once, you will be denied each time.**

Self-Rated Player – Self-rated players may appeal their rating once every 365 days. Players can appeal their self-rating up or down by clicking “Appeal Rating Level” in the top right corner of their TennisLink homepage. Self-rates may take up to 3 weeks to be reviewed. A committee will review all information provided by the player on their appeal application, past NTRP history, and all other past play history.

My appeal was denied, can I appeal to a higher authority?

Computer Rated Player – No. If your appeal was denied, you will need to play at your current rating level until year-end ratings are released at the end of the year.

Self-Rated Player – No. The committee has reviewed and taken your information into consideration. You will need to play at your current rating level until you earn a computer rating at the end of the year or in 365 days when you can appeal again.

Appeals are final. You may contact your State League Coordinator to discuss why your appeal was denied, but they will not be able to manually approve your appeal or make any changes to your rating.

What happens if my rating expires?

Computer Rated Player – Computer ratings expire after 3 years. Once a player’s rating expires, they will be instructed to self-rate. If your rating expires, the minimum rating you will receive will be your most recent computer rating. You will have the ability to appeal your self-rating to the committee, but they will consider your past play history. Not playing for 3 years to self-rate lower is not a guarantee.

Self-Rated Player – Self-rates expire 2 years to the day that they are completed. If a player has an appeal approved, the 2-year timeline does not reset. The players’ rating will still expire the same day. For example, if I originally complete my self-rate on 2/28/2022, but I appeal my rating on 7/31/2023, my rating will still expire on 2/28/2024 even though it changed due to a granted appeal.

How are computer ratings calculated?

In South Carolina, the Adult Spring Leagues, Tri-Level Leagues and NTRP tournaments will count towards a players year-end rating. Matches played during Mixed, Combo, and Singles will not count towards a players year-end rating. Computerized ratings are affected by the score of a match as well as the dynamic ratings of a player’s partner and the player’s opponents. Based on player dynamic ratings at the start of a match, the NTRP algorithm expects a particular outcome of a match. The actual outcome is then compared to the expected outcome, and as a result of this comparison, the player’s dynamic rating is adjusted up or down (or there is no change, if the outcome was as expected). Computerized ratings are not directly affected by what position a player played, actual number of wins and losses, age, or team standing.

Non-USTA ratings

As the governing body of tennis in America, the USTA is committed to providing players with the most accurate rating information, and the USTA is the only source to provide your **true** NTRP rating. The USTA is not affiliated with any outside parties including, but not limited to, TennisRecord.com. Any dynamic information found on this site, or any other third-party site, has no standing towards a player’s USTA rating. The USTA does **not** endorse NTRP ratings generated from any third-party sources.